

## **Vintage China Hire Cornwall**

These terms and conditions have been set out for 'Vintage China Hire Cornwall', who reserve the right to amend these terms and conditions at any time.

All clients must agree to the following terms and conditions when hiring / using the services of 'Vintage China Hire Cornwall'.

By paying the booking fee, the client agrees acceptance of the terms and conditions of 'Vintage China Hire Cornwall'.

It is the client's responsibility to take charge of the care of the crockery and other items on hire and should make any other persons involved in the event aware of these terms and conditions.

### **Responsibility**

All crockery and other items hired from 'Vintage China Hire Cornwall' will remain the property of 'Vintage China Hire Cornwall'.

Clients are solely accountable for the crockery and other items hired at all times during the agreed period of hire stated on the invoice therefore the crockery is not to be used by any other third party.

### **The crockery**

'Vintage China Hire Cornwall' accepts no responsibility for any loss or injury caused to any person or property by the use of the crockery or other items and recommends all clients to purchase insurance prior to their event.

The crockery and other items are in a vintage condition, therefore some wear and tear should be expected, as some pieces will have wear to gilding but 'Vintage China Hire Cornwall' will guarantee there will be no chips or cracks to the pieces you hire.

Vintage China Hire Cornwall

Email: [enquiries@vintagechinahirecornwall.co.uk](mailto:enquiries@vintagechinahirecornwall.co.uk)

Tel: 07767 485751

Our standard service sets out that tea cups will have a matching saucer and plate, unless otherwise agreed in writing prior to your event. Side plates (when hired separately), milk jugs and sugar bowls etc...will not match your teacup and saucer.

We are able to hire matching sets for smaller functions as an additional service but this would be set out in your requirements prior to 'Vintage China Hire Cornwall' and set out in our quote. Therefore it is important to be aware that the crockery will vary in size, colours and style, unless agreed at the time of hire. All pieces will complement each other giving a vintage tea party theme.

The crockery is delicate and cannot be washed in a dishwasher. The crockery will need to be washed and dried with care by hand. 'Vintage China Hire Cornwall' therefore offers a free cleaning service as part of the hiring package. Clients will need to repack the crockery in packaging supplied having removed excess food waste and fluid before the arranged collection.

### **Hiring**

When hiring crockery from 'Vintage China Hire Cornwall' the charges are calculated on a 48 hour hiring period. The crockery will be delivered the day before the event and collected the day after the event, therefore clients are only charged for the day of using the crockery. Extended periods of hire will need to be discussed and agreed on hiring. A further 48 hour hiring period would be charge at 50% of the original hiring price.

Crockery will be delivered carefully packaged and labelled and expected to be returned in the same condition.

### **Setting up Service**

'Vintage China Hire Cornwall' also offers a setting up service. 'Vintage China Hire Cornwall' will not take responsibility for moving furniture in preparing for an event. The tables and other furniture need to be in position first at your venue, then we can dress them with the crockery/other items you hire from us.

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Special arrangements can be discussed at time of hiring and an additional fee of £40.00 for setting up will be added to your invoice.

### **Loss and Damages**

'Vintage China Hire Cornwall' ask for you to inform us of any damages or breakages of crockery and/or other items on return. These will be charged at four times the hiring charge and taken from the refundable 'breakages deposit' of £50 paid one calendar month before your event. If the breakages amount to more than the deposit, a separate invoice will be sent to cover these costs and should be payable within 14 days of the invoice date.

Likewise if pieces hired out to you are missing on return, the prices of replacements will also be invoiced.

### **Delivery and Collection**

'Vintage China Hire Cornwall' will deliver free of charge within a 10 mile radius of Illogan, otherwise a delivery charge is calculated by mileage at 30p per mile. Alternatively clients can arrange to collect the crockery but should be aware they then take full responsibility for all items during transportation and have the appropriate size vehicle for transporting large boxes and have insurance against all loss or damage to the crockery hired.

### **Payments**

To secure a booking with 'Vintage China Hire Cornwall' a booking fee of £20 is required. This is non-refundable and is to secure our services. It will be deducted from your full balance.

The full balance and refundable 'breakages deposit' will be invoiced to you and needs to be paid so the funds are cleared one calendar month prior to the booked event.

The crockery will not be delivered or available for collection unless payment has been made in full.

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Payments can be made by bank transfer, cheque or cash. Cash payment will need to be arranged and agreed prior to delivery.

## **Cancellations**

We ask for our clients to inform us in writing as soon as possible if they need to cancel their order with us.

If the cancellation is made 90 days before the event a full refund, less the non-refundable booking fee will apply, however if the cancellation is made less than 90 days prior to the event, 100% of the hiring charges will apply.

## **Agreement**

By paying the non-refundable booking fee, you are deemed to have agreed to the terms and conditions as set out above.

Please read carefully and returned a signed copy to 'Vintage China Hire Cornwall'.

## **Details of person responsible for hire: -**

Name:

Address:

Telephone number:

Email address:

Venue for event:

Date of event:

Signature:

Date:

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